



Manufacturers, Marketers and Servicers of GE, Hotpoint, Moffat and McClary Appliances

Box 20111 Pioneer Park P.O., Kitchener, Ontario N2P 2B4

April 3, 2002

To Whom It May Concern:

This letter confirms that Action Appliance Service Inc. of Kitchener Ontario, has dealt with our company as one of it's vendors of appliance parts and supplies for 11 years. They conduct business in a professional manner at all times, and maintain their account balance within our specified terms.

Please contact us if you require further information.

Sincerely,

Gilles Prevost
Parts Sales Manager
Ontario Zones
519 580-3264