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April 12, 2002

**TO WHOM IT MAY CONCERN**

This letter is in regards to Mr. Glen Campbell, owner of Action Appliance Sales and Service. Since 1996, Mr. Campbell has repaired appliances in various apartment buildings managed by our Company.

We have found Mr. Campbell to be very astute in attending to the requests for repairs. He has a good rapport with our Superintendents and works around their schedules. His invoices are very detailed and certainly help us in our decisions regarding the appliances. Mr. Campbell is very honest and will inform us if an appliance can be repaired or if the expense of the repair is not warranted.

We have been very pleased with Action Appliance and will continue to use this company in the future.

Yours truly,

**EIWO CANADIAN MANAGEMENT LTD.**

A handwritten signature in cursive script that reads "Bonnie Kuiack".

Bonnie Kuiack  
Property Manager

A handwritten signature in cursive script that reads "Linda Laarakkers".

Linda Laarakkers  
Property Manager