

366247 Ontario Ltd.

1-191 Morgan Ave., Kitchener, Ontario N2A 2M4
(519) 748-6323

April 12, 2002

To Whom It May Concern:

We have known Glen Campbell of Action Appliance as our appliance repairman for more than 10 years. He has done an excellent job for us. He is available within 24 hours and is always prompt and courteous. He also helps us to determine the best course of repair action rather than charge us huge bills which of course makes him honest.

He is a fine family man, always ready to show us pictures of his son when we ask. Therefore, he isn't just a repair man, we consider Glen to be a friend.

You would not go wrong to consider Glen for your award.

Sincerely,



Ginny Peng
Vice-President
366247 Ontario Ltd.