

have to invest in new
appliances. I expect
will have to move in
the near future. In
the meantime I know
someone reliable to call
in an emergency —
also one I'd gladly
recommend to friends.

Sincerely,
Pat Scheibel

Dec. 28, 2006

Dear Glen,

Just want to thank
you for your patience
and kindness in
treating my concerns
over my frig problems.
I am glad that at
this indecisive time
of my life, I don't