

APRIL 2, 2002.

TO WHOM IT MAY CONCERN.

AFTER HAVING ACTION APPLIANCE SERVICE, ON SEVERAL OCCASIONS, COME TO OUR HOME TO FIX OUR HOUSEHOLD APPLIANCES, I AM HAPPY TO RECOMMEND THEIR SERVICE.

THE SERVICE HAS ALWAYS BEEN PROMPT AND COURTEOUS AND REASONABLY PRICED.

THE SERVICEMAN ALWAYS ARRIVES WITH THE PROPER PARTS AND NECESSARY TOOLS TO COMPLETE THE JOB FIRST TRIP.

YOURS SINCERLY

REG WALKER.
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